

## COLE HARLEY-DAVIDSON

### Rider's Edge New Rider Course Class Fee Refund Policy

COLE Harley-Davidson is committed to providing quality training and helping people become safe motorcyclists in a fun safe environment. A student must demonstrate safe riding to remain in the class. It is also possible for a person to be unable to pass the final evaluations. Circumstances may arise in which the student may be unable to attend the class. In such situations, the following policy applies:

Pre-Class Cancellations: Tuition will be refunded in full when cancellation occurs up to fourteen (14) calendar days prior to the first scheduled day of class. Cancellation that occurs less than fourteen (14) calendar days prior to the first scheduled day of class will receive no refunds; the student may register one more time for another class at no additional charge within one year from the beginning date of class.

Withdrawn students: A Student who reports for training, but withdraws from class prior to completing the entire course will receive no refunds.

Dismissed Students: A student who does not report for class on time at the beginning of each training day will be released from the course by the Riders Edge Instructors. Promptness is mandatory; once the training day has begun it will not be stopped to catch up a tardy student. A student may also be dismissed at anytime during the course by the Riders Edge Instructor(s) for being disruptive, violating range rules, or exhibiting skill level development that is detrimental or presents a hazard to conducting the training for the class. Dismissed students will receive no refunds.

Students who complete the course, but are unsuccessful at the skill test, may retake the entire course one time within six (6) months on a space available basis at no additional cost. If the student does not show up for class or is unsuccessful upon completing the course at this opportunity, the entire tuition is forfeited. The student may take the course again, but must pay the full tuition for an additional session.

By signing this document, the Rider's Edge New Rider Course student understands and agrees to the conditions of the COLE Harley-Davidson Refund Policy.

Signature\_\_\_\_\_ Date\_\_\_\_\_

Student name (please print)\_\_\_\_\_