

Welcome to 2009, by Darren Wright, Marina Manager:

I would like to take this opportunity to thank our customers for their business. We could not have survived for 37 years without your continued loyalty.

We often speak about the benefits of docking your boat at RCR, but what does it really mean for the customer? We believe “**a better boating experience!**”

Here are some key advantages to docking at RCR Buffalo:

- We have a service department on site that is able to handle virtually all your repair, maintenance and upgrade needs.
- Convenient parking close to your dock
- Stable floating docks. There is no need to adjust your dock lines when the water levels change, which they do seasonally and during every storm.
- Boater-friendly docking; the wind is usually on your bow as you come into or out of your dock and very rarely is there a cross wind
- Weed free. Our water is deep so we have no weed growth problems
- Convenient launch and haul-out; you don't have to travel to and from another marina each spring and fall. No arranging of cars or pick-ups, no waiting for good weather.
- A longer sailing season; our marina offers you up to two months of extra sailing in spring and fall.
- Our docking customers receive discounts on winter storage as well as on service work we do for them
- We do not have the public wandering around our facility

These are only a few reasons to dock with RCR, those we believe to be the most important to our customers because they offer you peace of mind. After all, boating is supposed to be relaxing and enjoyable, not stressful. Consider what we have to offer when making your docking arrangements for this coming summer. Let RCR provide you with **a better boating experience!**

To our Storage-Only Customers: If you don't normally dock with RCR, please take this opportunity to review our key points above. Do any of these appeal to you? If so, please consider taking advantage of our **special offer** for new docking customers. I know that once you dock your boat here you will appreciate the added value we have to offer. RCR enjoys the best-protected dockage in the area, as evidenced by the storms last year that damaged several local marinas and boats. We sustained no damage to our docks or boats. We also had no reports of theft, unlike some of the public marinas. Let us make your summer a more enjoyable one.

Hope to see you on the water,

Darren Wright
RCR Buffalo Marina Manager