



**Farm Supply**

130 Main Street  
P.O. Box 67, Rickreall, OR 97371

503-623-2365 • [www.rickfarm.com](http://www.rickfarm.com)

**2016-17 FALL/WINTER SERVICE SPECIAL**

October 20, 2016

Dear Valued Customer,

The autumn season is now upon us, and that means it is time for us to send out our annual winter service special letter to you. For your information, the Winter Special Discount we have run the last 16+ years is not changing. We know that many of you take advantage of the parts, labor and even the hauling discounts typically offered from November through January. This program has been very successful for us and we are going to continue to offer it again this year! We really appreciate your business. Our fall/winter in-shop service special is as follows:

**KUBOTA, JOHN DEERE, NEW HOLLAND, WOODS, LAND PRIDE, & WACKER NEUSON**  
**AND OTHER SELECT MAJOR EQUIPMENT BRANDS**  
*15% DISCOUNT ON PARTS, LABOR & HAULING!*

As you can see, we are offering a 15% discount on parts, labor & hauling this year. These discounts apply to service work that is done in our shop. Please contact me, Glen Headings, at (503) 623-2365 or [glen@rickfarm.com](mailto:glen@rickfarm.com) for more information, or to schedule an appointment to have your equipment picked up.

**This offer is valid from November 1, 2016 through January 31, 2017.**

You the customer are really important to us! We would like to thank you for giving us the opportunity to serve you in the past and we look forward to serving you again in the coming months! Please don't hesitate to contact me with any questions by phone, email or in person.

**Glen Headings,**  
Service Manager  
Email: [glen@rickfarm.com](mailto:glen@rickfarm.com) / Phone: 503-623-2365



## THINGS TO REMEMBER...

- You can give us a call, send us an email or stop by anytime and consult us for free about potential servicing or any repairs and what potential repair costs might be.
- Should you want us to do an in-shop diagnostic inspection on your tractor, we charge \$92.00 for that inspection and then we will give you a diagnosis and a quote for repairs. If you choose to have us do those repairs, we will apply that \$92.00 toward your repair bill.
- Annual servicing and maintenance of your equipment keeps it running in top condition. Neglecting and not following the service guidelines described in your owner's manual can lead to costly down time and future expensive repairs.
- If you plan to store your tractor over the winter time, follow the guidelines in your owner's manual for long-term storage. Or just call us, we'll give you some useful winter storage tips!



\*If you would like to be removed from our annual Fall/Winter service special mailing list, please contact us today at 503-623-2365 and we will take you off the list.