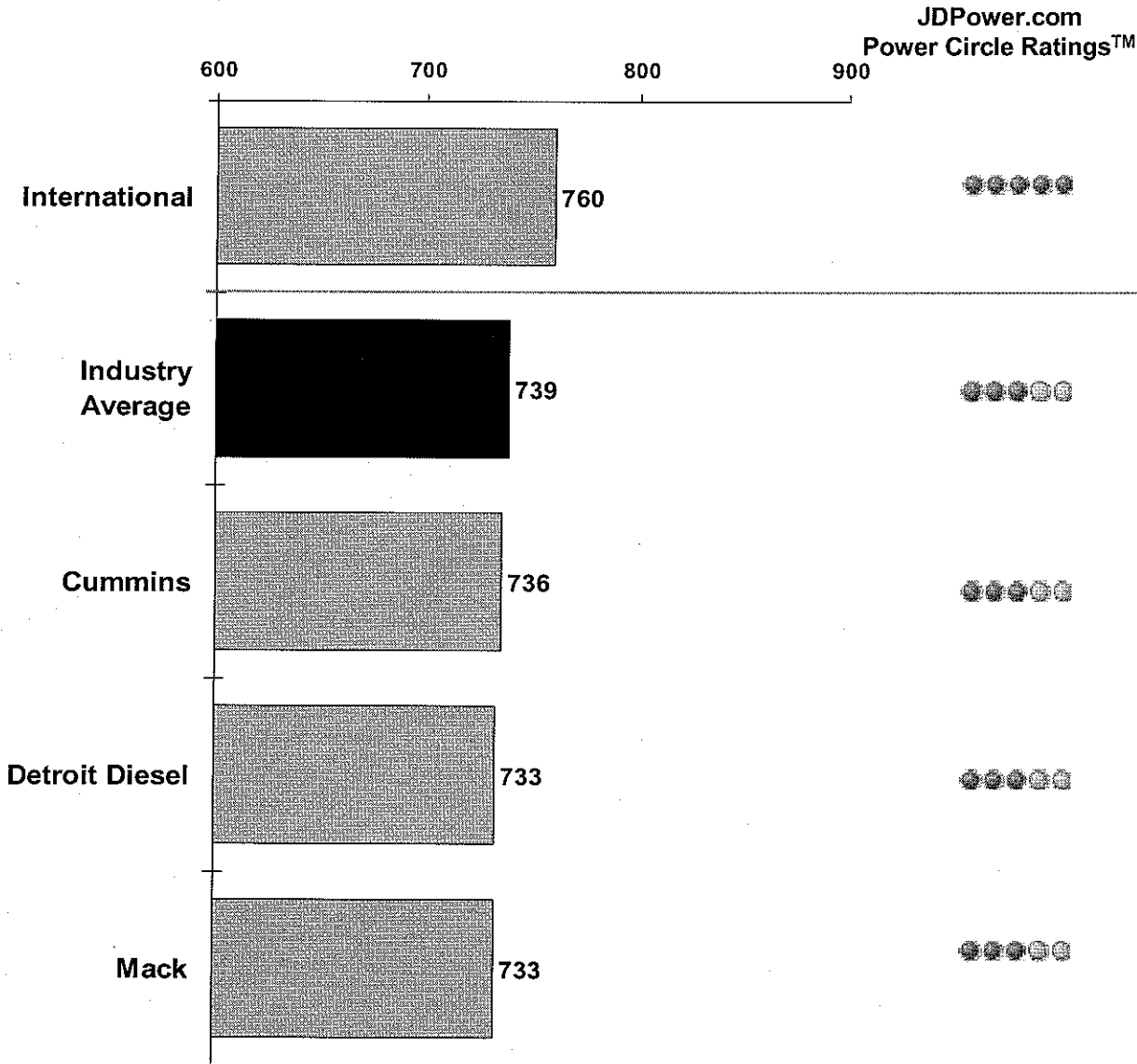


J.D. Power and Associates 2011 U.S. Heavy-Duty Truck Engine and Transmission Customer Satisfaction StudySM

Customer Satisfaction Index Ranking

Heavy-Duty Engines (Based on a 1,000-point scale)



Included in the study but not ranked due to small sample size are Caterpillar, Mercedes-Benz, PACCAR and Volvo

Source: J.D. Power and Associates 2011 U.S. Heavy-Duty Truck Engine and Transmission Customer Satisfaction StudySM

Power Circle Ratings Legend

- Among the best
- Better than most
- About average
- The rest

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