



Is Operator Training a Smart Investment for You?

Improving lift truck operators' knowledge of proper operating procedures and increasing productivity are two key objectives to consider when determining if operator training is right for your company. Take this 5-question quiz and decide for yourself if it is a smart investment. . .

Check one answer for each question:

1. My forklift operators' **productivity** could be improved:
 - A. Current productivity is satisfactory. 1 point
 - B. My lift truck operators mostly produce at average levels. 2 points
 - C. A more effective performance would increase productivity. 3 points
2. Our company's **accident and injury rate** is:
 - A. Low. 1 point
 - B. Average. 2 points
 - C. Extremely high. 3 points
3. The amount of **product damage** due to poor lift truck operating is:
 - A. Very rare. Damage is at a minimum. 1 point
 - B. Damage costs have increased due to inexperienced operators. 2 points
 - C. Product damage is a common problem and requires attention. 3 points
4. Forklift operators – part-time, full-time, seasonal – have been **properly trained to OSHA standards and guidelines on the specific equipment** they are required to operate in the workplace:
 - A. Yes. In each and every case. 1 point
 - B. Some classroom or hands-on training has been done. 2 points
 - C. No training of any type has been implemented or scheduled. 3 points
5. As an employer, my company fully understands its forklift **operator training responsibilities**:
 - A. Yes, very clearly. 1 point
 - B. Somewhat, but we need clarification. 2 points
 - C. No, we are not fully aware of training responsibilities. 3 points

Now, tally your points:

- 5 points or less: Your operators are productive and well-trained.
- 6 to 9 points: Professional Operator Training would be a very good value.
- 10 or more points: Contact your local Yale dealer for all the facts involving Operator Training and related services.

